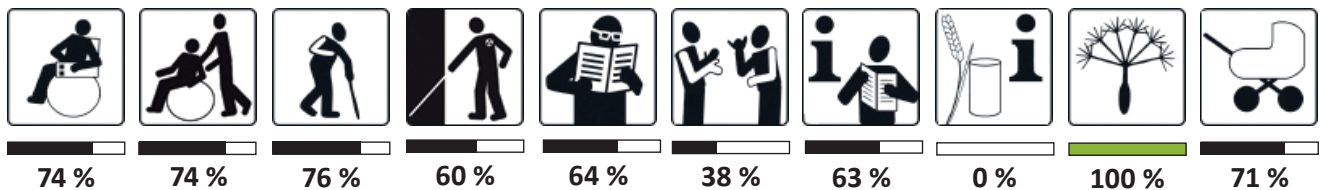


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LENDHOTEL

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The Lendhotel Graz is a newly built hotel with high architectural standards in the hip Lend district.

The breakfast buffet is accessible for people with food allergies: gluten-free food is available on request and a wide variety of milks are also available. The employees are very friendly and happy to assist when necessary (both at breakfast and when filling in forms at the front desk, etc.).

Public parking is available at the hotel only. If you need an accessible parking space, just contact the hotel directly. Private underground parking (fee required) is available opposite. The access to the main entrance is level and suitable for wheelchairs.

The outdoor area is going to be redesigned in the near future. Stones and edges are available at ground level that provide a tactile walkway boundary for blind people with walking sticks.

Two accessible rooms are available to visitors, although the lateral access area next to the bed is restricted for wheelchair users (112 cm). Handrails are available in the shower area in the bathroom, and a shower seat is available to borrow separately. The WC can be accessed from the left, the handrails in the WC area are still being retrofitted.

The top floor with the roof terrace and fitness area is unfortunately not accessible by lift, but via steps only.

ACCESSIBILITY

Accessibility by public transport

Please use the route planner of the Styria Public Transport Network (Verbundlinie Steiermark): <https://verkehrsankunft.verbundlinie.at/>

Parking/entrance area

- Parking garage opposite the hotel, tickets are available at the reception desk
- Path to the entrance very short, mostly at least 150 cm wide (exceptions: public footpath 90 cm and terrace on the ground floor 90 cm)
- Easy to drive on, level, without steps or thresholds
- Not free of obstacles (however, passage width of 90 cm is available)
- The lateral boundary (stones) and change of surface provide a kind of tactile surface guidance system
- Continuously illuminated

ENTRANCE

- Entrance **not easy to find**
- The accessible entrance is a main entrance, covered
- Automatic hinged door, **does not open in advance and does not close with a time delay, door pivot range not marked on the floor**
- Glass door, **not sufficiently marked**
- Clear width at least 90 cm, no thresholds
- Dust control mat suitable for wheelchairs



Entrance

RECEPTION

- Reception area clearly visible, accessible without thresholds
- Reception height 96 cm, **no lowered desk (max. 85 cm), no under-counter wheelchair access**
- Reception has glare-free lighting
- Passages at least 90 cm wide, movement area in front of reception at least 150 x 150 cm
- **No induction loop system** (but pens and paper available)
- Sufficient space in the reception area for wheelchair users/pushchairs
- Seating available (at standard height, but without armrests)



Reception

INTERIOR AREA

- **No orientation plan or escape plan**
- **No visual and no tactile guidance system, no continuous signposting**
- Room inscriptions and floor designations are tactile
- Interior passages level, free of thresholds and at least 145 cm wide
- Movement area at end of passages have a diameter of at least 150 cm
- **Passages not free of obstacles**
- Glass doors clearly recognisable (except on the last floor)
- Floor coverings anti-slip, no carpets
- Lighting sufficient

LIFT

- Accessible without threshold
- Movement area on entry and exit at least 150 x 150 cm
- Clear door width 93 cm, light barriers at max. 100 cm
- Width of lift car at least 110 cm, depth at least 140 cm
- Pushbuttons (inside and outside) touchable, with raised lettering and in Braille
- Use of the pushbuttons is confirmed with audible and visual signal
- Display large and high contrast
- When the lift arrives, **no audible signal or announcement**
- Emergency call also confirmed visually
- Handrail available
- No downward staircase opposite lift door



Lift

STAIRCASE

- **Height of steps 17.5 cm** (standard max. 16 cm), **depth 26.5 cm** (standard at least 30 cm), width 137 cm
- Stairs straight with landing after max. 20 steps
- Handrails on both sides, **height 96 cm** (standard 85–90 cm)
- Handrails continue for at least 30 cm after the end of the stairs
- Handrails angular, therefore **not safe to hold**
- Entry and exit steps at the front edge **are not designed in contrasting colours**



Staircase

GENERAL ACCESSIBLE WC (GROUND FLOOR)

level and accessible via lift; separately positioned (unisex)

Door

- Hinged door, 90 cm clear door width, no threshold
- Opens to the outside, can be unlocked from the outside in an emergency
- **Not easy to open** (3.4 kg instead of max. 2.5 kg), **automatic door closer**
- On opening side **access area of 200 x 150 cm not given**
- On closing side **access area of 150 x 120 cm not given**
- Access area of at least 50 cm on both sides of the door next to the door handle
- Door handle at standard height

WC

- Movement area of 150 x 150 cm available in the room, WC accessible from left, at least 90 cm of space (78 cm on the right)
- At least 120 cm of space in front of WC
- WC bowl at standard height (46–48 cm)
- Folding support rail on left at standard height (75–85 cm)
- Flusher and paper can be reached from the WC when sitting
- Emergency bell available (emergency call to reception), accessible from the WC while seated

Washbasin

- At standard height, under-table wheelchair access
- Movement area of at least 120 x 120 cm in front of the washbasin
- Plastic siphon
- Tap fitting easy to reach
- **Mirror is too high**
- Equipment such as soap dispenser, towel dispenser, etc. at standard height



General accessible WC

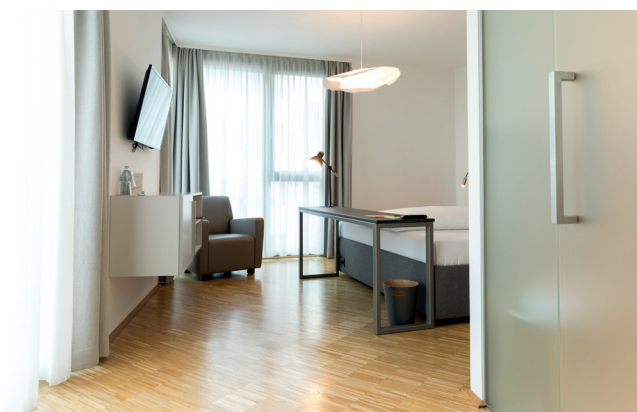
**ROOM NO. 108 AND NO. 308
 (ACCESSIBLE BY LIFT)**

Door

- Hinged door, with 90 cm passage width, threshold-free
- Easy to open (max. 25 Newtons \cong 2.5 kg)
- Access area of at least 200 x 150 cm available on both sides of the door
- Access area of at least 150 x 120 cm on closing side
- Access area of at least 50 cm on both sides of the door next to the door handle
- **Card reader at height of approx. 120 cm** (standard max. 110 cm)

Rooms

- Free space next to the bed: **112 cm** (standard 120 cm); *Room 308 left 98 cm, right 87 cm*
- **Bed height approx. 55 cm** (standard 45–50 cm), **no under-bed wheelchair access**
- Passage widths in the room at least 120 cm
(in room 308 only when the table is removed)
- Movement area in front of the window 120 x 120 cm
(in room 308 only when the table is removed)
- Window handles at a **height of approx. 160 cm** (standard 110 cm)
- Bedside lamp can be switched on from the bed
- TV with teletext available
- Light switch at a height of 85–110 cm
- No carpets and curtains
- **No visual alarm system**



Accessible room

BATHROOMS IN ROOM NO. 108 AND NO. 308 (INCLUDING WC)

Door

- Opens to the outside, can be opened from the outside in an emergency
- Threshold-free, passage width 88.5 cm
- Easy to open (max. 25 Newtons \cong 2.5 kg)
- Vertical bar handle, in standard height (85–110 cm)
- Access area of at least 200 x 150 cm available on both sides of the door
- Access area of at least 150 x 120 cm on closing side
- Access area on opening side next to bar handle at least 50 cm, on closing side **only 44.5 cm**

Shower

- Wheelchair-friendly shower, max. 2 cm threshold
- Shower area 140 x 190 cm in size
- Anti-slip floor
- All handrails in standard: horizontal at a height of 75–85 cm, length 93.5 cm and 63 cm; vertical handrail at a distance of 70–85 cm from the corner, reaching up to a height of 150 cm above the floor
- Mobile shower seat on request, **height 45 cm** (standard 46–48 cm), **diameter of seating area: 32 cm** (standard at least 40 x 40 cm)
- **No emergency bell in the shower area**
- Hose shower at height of 82 cm, tap fittings at standard height
- Soap dispenser at **height of 115 cm** (standard max. 110 cm)

WC

- Turning circle in front of WC 120 cm
- WC accessible from left, at least 90 cm of space
- Seat height 48 cm (room 308 **49 cm**)
- 1 horizontal handrail on left, folds upwards, at height of 80 cm
- WC flusher at standard height (80–110 cm) can be reached from the WC when sitting
- WC paper can be reached from the WC when sitting
- Emergency bell available (emergency call to reception), accessible from the WC while seated



Bathroom and WC

Washbasin

- At height of 80–85 cm, free height under washbasin at least 70 cm
- **Under-basin access at a width of 95 cm, Room 308 at 91.5 cm** (standard at least 100 cm)
- Movement area of at least 150 x 150 cm in front of the washbasin
- **Distance of tap fittings** to the front edge of the washbasin **37 cm** (standard max. 35 cm)
- Plastic siphon
- Controls of equipment fittings at standard height

Other

- **Lower edge of mirror 120 cm** (standard max. 95 cm)
- Clothes hook at a height of 120 cm
- Light switch at a height of 85–110 cm
- No waste bin in the bathroom (only in the room)
- No visible alarm system
- Audible alarm system in hotel corridor

BREAKFAST ROOM/CAFÉ-RESTAURANT



Café

- Completely level and without thresholds
- Tables have under-table wheelchair access (at least 80 cm wide, 70 cm high, 60 cm deep)
- There is at least 100 cm space between the occupied chairs

- Seats have no armrests; seat height standard (46–50 cm)
- **Counter height 96 cm, no lowered desk**
- Sufficient space for movement in front of the counter (at least 150 x 150 cm)
- High chair available
- Activities available for children
- Breakfast buffet with service
- Facility **not free from carpets, upholstered furniture or curtains**
- Tables with glare-free lighting also available
- Menu in large, contrasting, easy to read font
- Drinking straws available to order
- Low-calorie offers, offers for food allergy sufferers (gluten-free, various types of milk)
- Accessible WC in the basement (accessible by lift)
- Accessible outdoor dining area

SLIDING DOORS AT TERRACE:

- Glass door, not sufficiently marked
- Does not stand out in high contrast from adjacent fixtures
- Clear door width at least 90 cm
- **Door not easy to open**; in the warm time of the year it is open, however, staff are pleased to help
- **Door threshold present** (max. 2 cm high, threshold not two-sided)
- Lever handle at standard height (85–110 cm)
- Lateral access area of 50 cm available inside adjacent to the door handle, but not outside (displaced by tables)
- Access area of at least 150 x 120 cm on both sides of the door available

ADDITIONAL INFO

- Free wifi
- Guide dogs are welcome
- **No evacuation concept** for people with disabilities
- Audible alarm system, but no visible alarm
- No baby changing table available in the general accessible WC
- Café also open for non-hotel guests
- **Roof terrace and fitness room on the top floor not accessible by lift, therefore unfortunately not barrier-free**

Validity: May 2018, errors and omissions excepted