



## B&B HOTEL GRAZ CITY-SÜD

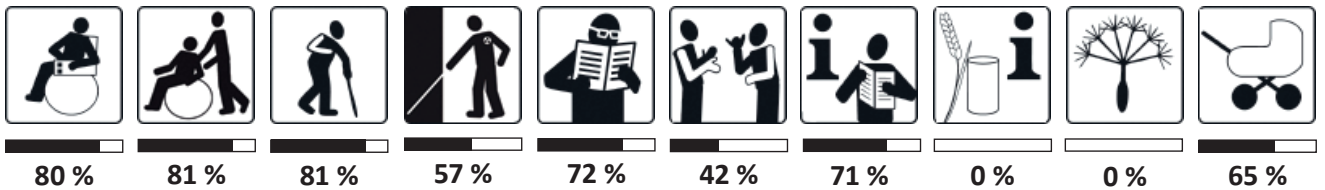
Gmeinstraße 8

8055 Graz

T +43 316 244 109 0

[graz-city-sued@hotelbb.com](mailto:graz-city-sued@hotelbb.com)

<https://hotel-bb.at/hotel/graz-city-sued-de/>



### ACCESSIBILITY

#### Accessibility by public transport

Please use the route planner of the Styria Public Transport Network (Verbundlinie Steiermark): <https://verkehrsauskunft.verbundlinie.at/>

#### General information

- Hotel has 4 accessible rooms (1 single room, 3 twin rooms) on the ground floor
- Free parking in front of the hotel (subject to availability)
- Staff trained on how to be supportive of people with disabilities
- Guide dogs are welcome
- Free wifi
- Alarm system only visual, **not audible**
- Orientation plan and escape plan available
- **No specialist evacuation concept for people with disabilities**

**INFORMATION FOR WHEELCHAIR USERS AND PERSONS WITH LIMITED MOBILITY**

**Parking/entrance area**

- Marked disabled parking space in the vicinity of the entrance (approx. 100 m), not covered
- Car park level, surface suitable for wheelchairs
- Width of parking space 350 cm
- Barriers open automatically, can be operated from a car and/or wheelchair
- Pathway to entrance is at least 150 cm wide, free of obstacles
- Pathway wheelchair-friendly (asphalt), level (longitudinal slope max. 6 %, cross slope max. 2 %)

**ENTRANCE**

- The main entrance is accessible, free from obstacles and covered
- Vestibule: 1st door is automated sliding door, opens in advance and closes with a time delay
- Glass door, sufficiently marked
- 2nd door is hinged door with door handle (lever handle on inside), a little harder to open
- Terminal (code entry) at the 2nd door at a height of **122 cm** (standard: 85–120 cm)
- 24h check-in point: Control panel for wheelchair users is **too high**
- Glass door sufficiently marked; door opening side is marked
- Door handles at standard height (85–110 cm) not a turning or recessed handle
- Clear door width at least 90 cm, no thresholds
- Lateral access area of at least 50 cm on the opening and closing side next to the door handle
- Movement area with diameter of at least 150 cm on both sides of the door
- Dust control mat and grating suitable for wheelchairs



Parking and access to the hotel



Entrance

**RECEPTION**

- Reception accessible without threshold
- **No lowered place with max. 85 cm height, counter height 110 cm**
- Debit/credit card payment terminal at a height of 80–110 cm
- Passages at least 90 cm wide, movement area in front of reception at least 150 x 150 cm
- Sufficient space in the reception area for wheelchair users/pushchairs
- Seating options available (stable arm and back rests seat height as standard)
- Snacks and drinks vending machine: Controls **at height of 115–122 cm** (standard 80–110 cm), **no wheelchair access under vending machine** (including footrest of wheelchair)



Reception

**INTERIOR AREA**

- Pathways step-free and without thresholds, completely level
- Pathways max. 100 m long, **no seating available**
- Passages at least 120 cm wide
- Passages at least 90 cm wide
- Movement area with diameter of at least 150 cm at the end of the pathway
- Pathways free from obstacles
- Floor coverings anti-slip; carpets suitable for wheelchairs
- Accessible areas **not marked with symbols**

**LIFT**

- Accessible without threshold
- Movement area on entry and exit at least 150 x 150 cm
- Clear door width 90 cm
- Lift car with 107 x 137 cm **slightly smaller than standard** (110 x 140 cm)
- Handrail and mirror available
- No downward staircase opposite lift door



Lift

**STEPS**

- Steps **higher than 16 cm, not all steps the same height**
- Depth almost 30 cm, width 130 cm
- Stairs straight, landing after max. 20 steps

- Handrail on both sides, continuous inside, height 88 cm
- Handrails continue for at least 30 cm after the end of the stairs (only on the inside on the immediate landing)
- Handrails can be securely held, rounded cross-section
- Entry and exit steps at the front edge **are not designed in contrasting colours**

## DOOR FROM RECEPTION TO ACCESSIBLE ROOMS

- Hinged door made from glass, passage width 95 cm
- Lever handle at a height of 105 cm
- No door threshold, no not-swing-through door
- Movement area of at least 150 cm on both sides of the door
- **Difficult to open**, staff happy to help

## ROOM NO. 101 (SINGLE ROOM)

accessible without threshold

### Door

- Hinged door with passage width of at least 90 cm
- Without threshold
- **Not easy to open** (automatic door closer)
- Access area of 200 x 150 cm on the opening side of the door
- Access area of at least 150 x 120 cm on closing side
- Access area of at least 50 cm on both sides of the door next to the door handle
- Lever handle (not a turning or recessed handle) at a height of 100 cm



Room no. 101

### Rooms

- Free space next to the bed: at least 150 cm (on one side; the bed is positioned with the long side directly against the wall)
- Bed height **not standard** (45–50 cm), **no under-bed wheelchair access**
- Passage widths in the room at least 120 cm
- Movement area in front of the window at least 150 x 150 cm
- Window handle at a **height of 150 cm** (standard max. 110 cm); air conditioning system available
- Light can be switched on from the bed
- Light switch at standard height
- Carpets present, but suitable for wheelchairs
- Height of handrail between 85 and 120 cm



**ROOM NO. 102 (DOUBLE ROOM)**

accessible without threshold

Graz Tourismus und Stadtmarketing GmbH

Messeplatz 1/Messeturm

8010 Graz | Austria

T +43 316 8075 0

[www.graztourismus.at](http://www.graztourismus.at)

**Door see room 101**

- Free space next to the bed: on one side at least 150 cm
- Bed height **52 cm** (standard 45–50 cm), **no under-bed wheelchair access**
- Passage widths in the room **90 cm** with a length of 65 cm (standard at least 120 cm)
- Movement area in front of the window **less than 120 x 120 cm**
- Window handle at a **height of 150 cm** (standard max. 110 cm); air conditioning system available
- Light can be switched on from the bed
- Light switch at a height of 88 cm
- Carpets present, but suitable for wheelchairs
- Coat hook at a **height of 143 cm** (standard 85–120 cm)



Room no. 102

**BATHROOM**

Same for all 4 accessible rooms, only partially mirrored.

Movement area of 150 x 150 cm present in the bathroom.

**Door**

- Door opens to the outside, can be opened from the outside in an emergency
- Threshold-free, passage width 90 cm
- Easy to open (max. 25 Newtons  $\triangleq$  2.5 kg)
- Door handle at standard height, not a turning or recessed handle
- Access area of at least 200 x 150 cm available on both sides of the door
- Access area of 150 x 120 cm on the closing side
- Access area of at least 50 cm on opening and closing side next to the door handle

**Shower**

- Shower area without threshold, **120 x 120 cm in size** (standard at least 150 x 150 cm or 130 x 180 cm)
- Floor anti-slip; shower curtain available
- Vertical handrail reaches up to a height of 190 cm, but **only fitted at a distance of 35 cm from the corner** (standard 70–85 cm)
- Horizontal handrail at height of 82 cm, length of at least 50 cm on the first wall, length of at least 90 cm on the second wall, easy to hold
- Mobile shower seat, seat at standard height, **35 x 38 cm** in size (standard 40 x 40 cm)
- Emergency bell present in the shower area, at standard height
- Shower fitting at a height of 91 cm, **not a single lever**
- Height-adjustable hose shower
- Soap dispenser at standard height



Bathroom



WC

## WC

- Access space in front of WC at least 120 cm
- WC accessible from the right, on this side at least 90 cm space
- **Seat height 43 cm** (standard 46–48 cm)
- Backrest available
- Horizontal handrails on both sides, one folds upwards, easy to use
- Handrails at standard height, distance between handrails 68.5 cm
- No additional vertical handrail
- Handrails extend at least 15 cm over the front edge of the WC
- WC flusher at standard height (80–110 cm) but **not accessible from WC when sitting**
- WC paper on folding support rail
- Emergency bell available in WC area, reachable from the WC when sitting, (emergency call goes to reception)

## Washbasin

- Movement area of at least 150 x 150 cm in front of the washbasin
- At standard height, free height under the washbasin at least 70 cm
- At least 100 cm wide, standard depth
- Distance of tap fittings to the front edge of the washbasin 36 cm (standard 20–35 cm)
- **Flat plaster siphon, not made of plastic or protected with porcelain**
- Single lever fitting
- Operating level of equipment fittings at standard height

## Other

- Lower edge of mirror 130 cm, tilting
- Light switch at a height of 85–110 cm
- Clothes hook at a height of 100 cm

## GENERAL ACCESSIBLE WC (ON GROUND FLOOR)

The accessible WC is the ladies WC.

### Door

- Clear width 90 cm, no door threshold
- Door opens to the outside, can be opened from the outside in an emergency
- Lateral access area of at least 50 cm on the opening and closing side next to the door handle
- On opening side of the door, access area of at least 200 x 150 cm, on closing side at least 150 x 120 cm
- Door handle at standard height, not a turning or recessed handle
- Door easy to open, no automatic door closer



General accessible WC

### WC

- Turning circle with diameter of 150 cm available
- Room size 220 x 200 cm
- WC accessible from right, lateral space at least 90 cm
- **Only 60 cm of space** for access in front of WC bowl
- WC seat **44 cm high** (standard 46–48 cm)
- Backrest available
- Horizontal handrails on both sides (distance 71 cm), handrail on right folds upwards, upper edge 84 cm, handrails extend for at least 15 cm over the front edge of the WC
- No additional vertical handrail
- WC flusher at standard height, but **not reachable from WC when sitting**
- WC paper can be reached from the WC when sitting
- Emergency bell available, can be reached from the WC when sitting (goes to reception)

### Washbasin

- More than 150 x 150 cm of space in front of the washbasin
- Washbasin standard height (upper edge 80–85 cm), depth 59 cm, **distance from the tap fitting to the front edge of the washbasin 40 cm** (standard max. 35 cm)
- Free height under washbasin 70 cm, under-washbasin wheelchair access width at least 100 cm
- **No concealed siphon**
- Mirror is **too high (lower edge 117 cm)** for wheelchair users (standard max. 95 cm)
- Operating level of equipment fittings at standard height (80–110 cm)

## BREAKFAST ROOM

- Accessible without threshold
- Coat hook **at height of 160 cm** (standard 80–120 cm)
- Movement area of 150 x 150 cm available in front of the counter
- **No lowered place of max. 85 cm at the counter, no under-counter wheelchair access**
- Tables have under-table wheelchair access (at least 80 cm wide, 70 cm high, 60 cm deep)
- Table height 85 cm
- Between the occupied chairs, there is at least 100 cm space in the main aisle, in horizontal aisles, there is at least 70 cm
- Seating has stable armrests and backrests, seat at standard height
- Breakfast buffet **without service**
- Food offer **is not at an access height of 40–70 cm**
- Tray slide **at a height of 110 cm** (standard max. 85 cm)



Breakfast room

## INFORMATION FOR BLIND AND VISUALLY IMPAIRED PERSONS

### PARKING/ACCESS/ENTRANCE

- Marked disabled parking space in the vicinity of the entrance (approx. 100 m), not covered
- Barriers open automatically; **not secured against blind people who have a stick walking underneath them**
- **Pathway to entrance is free of obstacles**
- Pavement boundaries easily perceptible by a blind person with a walking stick
- **No tactile floor guidance system**
- Entrance free of obstacles and covered
- Vestibule: 1st door is automated sliding door, opens in advance and closes with a time delay
- Glass door, sufficiently marked
- 2nd door is hinged door with a lever handle, a little harder to open
- Glass door sufficiently marked; door opening side is marked



## RECEPTION/INTERIOR AREA

- Reception has glare-free lighting
- Snack vending machine: Controls **do not have tactile** guidance
- Lighting in the hotel sufficient
- Glass door at the end of the corridor **not sufficiently marked**
- Pathways free from obstacles
- **No tactile guidance system, no tactile orientation plan**
- Room inscriptions, floor level designations are **not tactile**
- Signposting designed with high contrast and well illuminated
- Font size of the signposting is adapted to the reading distance
- **No information in Braille**

## LIFT

- Tactile floor level designation
- Tactile pushbuttons inside and outside the lift (inside also in Braille)
- Use of the pushbuttons is confirmed with audible signal
- Pushbutton for building exit stands out
- Display large and easy to read
- Audible signal when the lift arrives

## STEPS

- Steps **higher than 16 cm, not all steps the same height**
- Depth almost 30 cm, width 130 cm
- Stairs straight, landing after max. 20 steps
- Handrail on both sides, continuous inside, height 88 cm
- Handrails continue for at least 30 cm after the end of the stairs (only on the inside on the immediate landing)
- Handrails can be securely held, rounded cross-section
- Entry and exit steps at the front edge **are not designed in contrasting colours**

## ROOMS

### Door

- Hinged door with passage width of at least 90 cm
- Free from obstacles
- **Not easy to open** (automatic door closer)

### Bathroom

- Door opens to the outside, no automatic door closer
- Emergency bell available

## BREAKFAST ROOM

- Breakfast buffet **without service**
- Tables with glare-free lighting also available

## INFORMATION FOR THE DEAF AND HARD OF HEARING

### ROOMS

- Teletext available
- **No hard-of-hearing kit** available

### GENERAL

- Visual alarm system in the hotel, but **not in the room**
- **No induction loop system** at reception, but communication with pen and paper possible
- Signposting/notices **not in 2 senses principle** (visual/tactile; visual/audible)

### LIFT

- Visible confirmation inside and outside when pressing the pushbuttons
- Table in breakfast room with sufficient noise reduction available

## INFORMATION FOR ALLERGY SUFFERERS

- **Carpets and curtains** present in the room
- **No special bed linen or mattresses for allergy sufferers**
- Breakfast room free from carpets, upholstered furniture and curtains prone to dust