



## TOURIST INFORMATION GRAZ REGION

Herrengasse 16 (in the Landeszeughaus)

8010 Graz

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[www.graztourismus.at](http://www.graztourismus.at)

### ACCESSIBILITY

#### Parking

- The Zeughaus (armory) is located in the pedestrian zone and cannot be accessed directly by car
- The nearest short-stay parking zone is in the area of Landhausgasse, Raubergasse, Kalchberggasse, Neutorgasse; designated disabled parking spaces on Raubergasse (opposite Casino Graz), from there approx. 250 m

#### Accessibility by public transport

Please use the route planner of the Styria Public Transport Network (Verbundlinie Steiermark): <https://verkehrsauskunft.verbundlinie.at/>

#### PATHS OUTSIDE AND ENTRANCE

- Accessible entrance = main entrance
- Access via Herrengasse, paving stones
- Suitable for wheelchairs and free from obstacles
- Covered entrance
- No threshold, dust control mat suitable for wheelchairs
- Entrance door
  - Glass hinged door with contrasting markings (white), does not swing through
  - Vertical bar handle (**no additional horizontal handle**)
  - Door width 124 cm
  - Access area on opening side at least 200 x 150 cm, closing side at least 150 x 120 cm
  - **Door not easy to open, force required corresponds to 4.4 kg** (standard max. 2.5 kg); in the warmer months, however, the door is open during opening hours
  - Self-closing devices are not avoided

**ENTRANCE HALL AND RECEPTION DESK**

- Completely level and without thresholds
- One lowered desk, mobile debit and credit card payments possible
- Passage width at reception at least 90 cm
- Seating available (some without back and armrests)
- Seats between 45 and 50 cm high
- Price boards and information in large font
- No induction loop system, but pens and paper available



Counter/cash desk

**WC ACCESSIBLE (separate, on the ground floor)**

Access to vestibule 4 % upwards incline, to the WC another 6 % upwards incline

**Door to the WCs**

- Hinged door that does not swing through, no threshold
- Access area on both sides of the door at least 120 x 120 cm, but less than 150 x 150 cm
- Height of door handle 107 cm
- Door width 105 cm
- **Force required to open the door 4 kg** (standard max. 2.5 kg)
- **Self-closing devices are not avoided**
- **Incline from the door to the WCs 6 %**

**WC door**

- Glass hinged door (opaque), unlocks from the outside, opens to the outside
- **Outside access area: 110 x 120 cm, inside 110 x 180 cm** (standard: 150 x 150 cm)
- Height of door handle 105 cm
- Width 86 cm, no threshold
- **On the side of the door handle on the outside only, a distance of at least 30 cm to the nearest rectangular wall**
- Max. force required to open the door 2.5 kg



Access to WC, 4 % gradient

**WC**

- Door accessed on the right, at least 90 cm space at side
- **Horizontal handrail on the left only** (mounted on the wall), height 80 cm
- **No additional vertical handrail**
- Height of WC 46 cm
- Height of flusher 90 cm
- WC paper reachable when sitting
- **Movement area in front of the WC 80 x 160 cm** (standard at least 120 x 120 cm, Austrian Standard 150 x 150 cm)
- Operating level of equipment at a max. height of 80–110 cm

**Washbasin**

- Height of upper edge of washbasin 80 cm
- **Washbasin pipe not protected**
- No mirror available
- Free height under the washbasin at least 70 cm
- **Distance from centre axis of washbasin to adjacent wall surface 38 cm (standard 50 cm)**
- **Movement area before washbasin 80 x 160 cm** (standard: 120 x 120 cm)
- **No emergency bell**



Access to the WCs, 6 % gradient

**ADDITIONAL INFORMATION**

- People with learning difficulties are welcome guests
- Guide dogs are accepted
- Audible alarm system (but not optical-visual)
- Evaluation concept for suitable emergency escape routes for people with disabilities available
- No induction system available, but pen and paper at cash desk
- Accessible facilities are marked
- No baby changing table available at the WC (however, a simple changing mat is available at the ladies WC)
- Wheelchairs can be borrowed free of charge
- A Eurokey for public toilets in the city can be borrowed free of charge
- Free buggy rental



Accessible WC